

The Client

Urbis Schreder Ltd. has been providing high quality lighting products since 1977 and has since grown to be one of the UK's largest suppliers of street lighting and exterior decorative lighting equipment.

Technical quality and aesthetic design are at the heart of our philosophy and coupled with our customer focussed work ethic, has led Urbis to develop the most cost effective, energy efficient exterior lighting innovations on the market today.

The Problem

Urbis had been using an old model Panasonic DBS which had originally had over 300 handset but hand already been downsized from 350 telephones to 160 phones.

After restructuring by disposing of the majority of handsets it became apparent that the Panasonic DBS and quantity of the remaining handset system failed to meet the needs of Urbis. The System could not offer functionality that matched business expectations and the handsets still in use showed signs of failure. Many of the handsets were deemed as faulty or not of any re-sale or reclamation value.

The challenge of finding a company that would complete the clearance for little to no charge fell down to the I.T. department which added additional time constraints to an already busy I.T. team. Quick disposal was necessary but equally important was for the I.T. team to dispose of the phone system well within recycling best practice,

The Solution

Systems Recycling provided a free clearance of a complete, redundant telephone system for zero cost to the customer. Clearance was arranged quickly. Inventory of Items was provided.

The Results

Urbis could rely on complete removal of an out-dated telephone system without concerns for staff safety or disruption.

Urbis could concentrate on allocation of resources to the new replacement telephone systems. At no time did Urbis need to concern themselves with storage of old technology or disposal.

The Testimonial

The I.T. Manager, Julian Wilson, stated

“Systems recycling provided to Urbis a highly professional and very efficient service. We had an extremely old phone system that need disposing off immediately and they were able to accommodate our small time window. The system was extremely heavy and located with poor access however Systems Recycling had no issue removing the entire system quickly, safely and without disrupting our work force. They were happy to sign all the documentation provided by our asset management and were able to provide guarantees of the system being recycled. Karl Whyman was a pleasure to deal with throughout the process, and was able to deliver a friendly, cost neutral and fast service. We will definitely be working with them in future.”